**The Home Buyers Haven: Web Content**

**About Us:**

Owning a home is everyone’s dream; and it is achievable. The Home Buyers Haven is an online platform that provides aspiring home owners an opportunity to find homes in an easy and friendly way.

We believe that everyone should own a home at a location of their choice and at a reasonable price that matches their ability. Our platform is designed to facilitate this process by providing prospective home owners an opportunity to list their requirements and receive offers that match their preferences.

With our motto 'My Home at My Price', we are prioritizing buyers needs and preferences - giving them a whole new home search experience.

**Property News**

*Note: To extract daily/weekly from google. To have a caption for key highlights then to include link to the article.*

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**Contact Us:**

Thank you for visiting our website. You have a query? Please take a look at our Frequently Asked Questions, we may already have a response to your query. If you do not see an answer, you may complete the contact form below and one of our friendly staff will respond to you.

**Contact Form:**

Name:

Email:

Message:

Verification Code:

**Frequently Asked Questions:**

1. **Does HBH sell houses?** No. HBH provides a platform for buyers to list their purchase requirements and receive matching offers from sellers.
2. **How do I create an account?** xxx
3. **What does it cost to create an account?** Creating an account is absolutely free
4. **What does it cost to make a home search requirement for interested buyers?** Making a home search requirement is free in 2019. Thereafter, we shall have subscription along different periodic tiers as shown below.

1 month = Kes. 500 ($5)

3 months = Kes. 1,200 ($12)

6 months = Kes. 2,200/= ($24)

1. **What does it cost to view home search requirements for potential sellers?** Viewing home search requirements from buyers is free in 2019. Thereafter, we shall have subscription along different periodic tiers as shown below.

1 month = Kes. 500 ($5)

3 months = Kes. 1,200 ($12)

6 months = Kes. 2,200/= ($24)

1. **How do I make a payment? Making payments is easy.** We only allow online payments – card payments and mobile payments. As you go through your listing process within your account, you will see a make payment step. Click the button and proceed to follow the instructions. Once payment is received and logged in our system, you will receive a "Payment Confirmation" via email. The payment confirmation email serves as a receipt of payment, confirming the exact amount that was received.
2. **I have forgotten my username or password. How do I get my username or reset my password?** If you have forgotten your password simply select "forgot password" from the Login page and follow the prompts. A link will be sent to you via email to reset your password. If you have forgotten your username please get in touch with our customer experience team and we will send you an email with your username.
3. **How do I report inappropriate content on HBH?** You can report suspicious listings or cases of breach of our terms and conditions by contacting our customer experience team for further investigation.

**Terms and Conditions:**

**Introduction**

This page states the terms and conditions under which you may use the website, www.homebuyershaven.com

Homebuyershaven.com is operated by Homebuyershaven.

**Definitions**

1. The terms "you" and "user" as used herein refer to all individuals and/or entities accessing homebuyershaven.com.

2. The term “Website” as used herein refers to www.homebuyershaven.com

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* Taking any action that imposes an unreasonable or disproportionately large load on the Website infrastructure;
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3. You may request that the Website cease sending you such information or request that your personal information be removed from our database or mailing list at any time.

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* attempting to interfere with service to any user, host or network, including, without limitation, via means of submitting a virus to the website, overloading, "flooding", "spamming", "mail bombing" or "crashing";
* sending unsolicited email, including promotions and/or advertising of products or services;
* forging any TCP/IP packet header or any part of the header information in any email or newsgroup posting;
* deleting or revising any material posted by any other person or entity;
* using any device, software or routine to interfere or attempt to interfere with the proper working of this website or any activity being conducted on this site.

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2. In the event that any term or condition is not fully enforceable or valid for any reason, such term(s) or condition(s) shall be severable from the remaining terms and conditions. The remaining terms and conditions shall not be affected by such unenforceability or invalidity and shall remain enforceable and applicable.

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3. An e-mail is deemed to have been sent as soon as it is reflected in our service provider’s mail server logs and is deemed to be received once we have either sent a delivery receipt or confirmed receipt by way of e-mail.

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**Termination**

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These Terms and Conditions are subject to change without prior notice, from time to time in our sole discretion. We will notify you of amendments to these Terms and Conditions by publishing them to the Website. Your continued use of the Website following said publication will mean that you accept and agree to the changes.